

Standard Questions for Applicants Seeking Local Exchange Service Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.

Yes, Sure-Tel, Inc. is requesting waivers of 83 Ill. Adm. Code Part 250.40 in order to maintain its records in the State of Oklahoma. As a multi-state company, headquartered in Oklahoma, it would be impractical for Sure-Tel to maintain separate records in each state in which it is providing services.

2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices? Yes.
3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities? Yes.
4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"? Yes.
5. Who will provide customer repair service for your company?

Sure-Tel, Inc. will employ service technicians to provide customer repair services.

6. How many people does the company employ?

Sure-Tel employs approximately 270 people.

7. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757? Yes.
8. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs? Yes.
9. Does your company plan on filing to become an Eligible Telecommunications Carrier? Not at this time.
10. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier? Yes.
11. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)? Yes.

12. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act? Yes.
13. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge? Yes.
14. Has your company signed and return the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff? No.
15. How does your company plan to solicit customers once it begins to provide local service?

Sure-Tel, Inc. will utilize television and radio advertisements to market its services.
16. Has your company provided service under any other name? No.
17. Have any complaints or judgments been levied against the company? (Instate, out-of-state, or FCC). No.

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act? Yes.
2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service? Yes.
3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers? Yes
4. Who will be responsible for building and maintaining the 911 database for your local exchange customers?

Sure-Tel will, in conjunction with Ameritech and Verizon and in accordance with underlying interconnection agreements, submit record data to the 911 database.

5. How often will your company update the 911 database with customer information?

The Company's information will be transferred to the 911 database as orders are entered to activate service.

6. Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge? Yes.
7. Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 system?

Sure-Tel has procedures to collect and disburse 911 fees to the 911 service agencies.

8. Will your company's proposal require any network changes to any of the 911 systems? No.
9. Will your company be able to meet the requirements specified under Part 725.500(o) and 725.620(b) for the installation of call boxes? No.
10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future?

Applicant requests a wavier of rules requiring the placement of call boxes.

Financial Questions for Applicants Seeking Local Exchange Service Authority

1. (Answer if requesting waiver of Part 710) What circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?

As a non-dominant carrier, Applicant does not keep its records pursuant to USOA at the federal level.

2. Will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")? Yes.
3. Will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA? Yes.
4. Will applicants accounting procedures maintain or improve uniformity in substantive results as among similar telecommunications companies? Yes.
5. Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes? Yes
6. Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns? Yes.

What specific accounts or sub-accounts provide this data?

7. If a waiver of Part 710 is granted, will applicant provide annual audited statements or all periods subsequent to granting of the waiver? Yes.
8. Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company? Yes.
9. Please attached a copy of applicant's chart of accounts.

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SURE-TEL
Chart of Accounts - Standard

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Company: SURETEL

Account Number	Description	Type	Acct Order	Class ID	Ratio Group	Consol Account	Status	Summary Posting	Unit of Measure
0000	GL SUSPENSE	A	1		N	0000	A	N	
000000	GL SUSPENSE	A	1		N	000000	I	N	
1000	PETTY CASH CORPORATE	A	1		N	1000	A	N	
1001	PETTY CASH SHEPHERD MALL	A	1		N	1001	A	N	
1002	PETTY CASH NE 23	A	1		N	1002	A	N	
1003	PETTY CASH PENN	A	1		N	1003	A	N	
1004	PETTY CASH MIDWEST CITY	A	1		N	1004	A	N	
1005	PETTY CASH TULSA	A	1		N	1005	A	N	
1006	PETTY CASH LAWTON	A	1		N	1006	A	N	
1007	PETTY CASH HEFNER	A	1		N	1007	A	N	
1008	PETTY CASH DEL CITY	A	1		N	1008	A	N	
1009	PETTY CASH SW 29TH	A	1		N	1009	A	N	
1010	PETTY CASH TULSA #2	A	1		N	1010	A	N	
1020	PETTY CASH ARKANSAS	A	1		N	1020	A	N	
1021	PETTY CASH TEXAS	A	1		N	1021	A	N	
1022	PETTY CASH MICHIGAN	A	1		N	1022	A	N	
1023	PETTY CASH KANSAS	A	1		N	1023	A	N	
1024	PETTY CASH MISSOURI	A	1		N	1024	A	N	
1025	PETTY CASH ILLINOIS	A	1		N	1025	A	N	
1026	BOA OPERATING ACCT	A	1		N	1026	A	N	
1027	BOA DEPOSITORY ACCT	A	1		N	1027	A	N	
1028	BOA PAYROLL ACCT	A	1		N	1028	A	N	
1029	BOA CONTROL DISBURSEMENT	A	1		N	1029	A	N	
1030	GUARANTY CHECKING	A	1		N	1030	A	N	
1031	BANCFIRST CHECKING - CLOSE	A	1		N	1031	A	N	
1032	BANKONE CHECKING - CLOSED	A	1		N	1032	A	N	
1033	FIRST SECURITY-CLOSED	A	1		N	1033	A	N	
1034	BANK OF OK - MWC	A	1		N	1034	A	N	
1035	GUARANTY CTSI ESCROW - CLO	A	1		N	1035	A	N	
1036	BANKFIRST - LAWTON	A	1		N	1036	A	N	
1037	GUARANTY IMPREST	A	1		N	1037	A	N	
1038	GUARANTY OPERATING - CLOSE	A	1		N	1038	A	N	
1039	MICHIGAN NATIONAL BANK-CLO	A	1		N	1039	A	N	
1040	BANK OF AMERICA-HOU CLOSE	A	1		N	1040	A	N	
1041	MISSOURI STATE BANK-CLOSED	A	1		N	1041	A	N	
1042	GUARANTY PAYROLL - CLOSED	A	1		N	1042	A	N	
1043	BANK OF AMERICA-SAN ANT CL	A	1		N	1043	A	N	
1044	FIRST NATIONAL BANK	A	1		N	1044	A	N	
1045	BANK OF AMERICA - MO CLOSE	A	1		N	1045	A	N	
1046	BANK OF AMERICA - KS CLOSED	A	1		N	1046	A	N	
1047	BANK OF AMERICA - AR CLOSED	A	1		N	1047	A	N	
1048	GARDEN STATE BANK - CLOSED	A	1		N	1048	A	N	
1049	INTRUST BANK-CLOSED	A	1		N	1049	A	N	
1050	IBC BANK-CLOSED	A	1		N	1050	A	N	
1051	UMB-CLOSED	A	1		N	1051	A	N	
1052	COMMERCE BANK-CLOSED	A	1		N	1052	A	N	
1053	HARRIS BANK-CLOSED	A	1		N	1053	A	N	
1054	BANK ONE- IN CLOSED	A	1		N	1054	A	N	
1055	BANK ONE-TX CLOSED	A	1		N	1055	A	N	
1056	NATIONAL CITY BANK-CLOSED	A	1		N	1056	A	N	
1057	FIRSTAR BANK-CLOSED	A	1		N	1057	A	N	
1058	OLD KENT BANK-CLOSED	A	1		N	1058	A	N	
1059	FIFTH THIRD BANK-CLOSED	A	1		N	1059	A	N	

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1060	BANK ONE-CHICAGO	A	1		N	1060	A	N	
1061	BANK ONE-SOUTHERN ILLINOIS	A	1		N	1061	A	N	
1062	BANK ONE-INDIANA	A	1		N	1062	A	N	
1063	BANK ONE-MICHIGAN	A	1		N	1063	A	N	
1064	BANK ONE-DEPOSITORY	A	1		N	1064	A	N	
1100	A/R INSTALL CHARGES	A	1		N	1100	A	N	
1102	INTEREST RECEIVABLE	A	1		N	1102	A	N	
1103	A/R RECURRING REVENUE	A	1		N	1103	A	N	
1104	A/R-TRADE	A	1		N	1104	A	N	
1105	AGENT RECEIVABLE	A	1		N	1105	A	N	
1108	TELECHECK RECEIVABLE	A	1		N	1108	A	N	
1110	A/R NSF'S	A	1		N	1110	A	N	
1115	A/R THEFT REIMBURSEMENT	A	1		N	1115	A	N	
1120	CREDIT CARD RECEIVABLE	A	1		N	1120	A	N	
1125	A/R DHS VOUCHERS	A	1		N	1125	A	N	
1126	A/R-EMPLOYEE ADVANCES	A	1		N	1126	A	N	
1130	A/R OKFIVE	A	1		N	1130	A	N	
1135	A/R CTP	A	1		N	1135	A	N	
1140	A/R CHC	A	1		N	1140	A	N	
1150	A/R CTI	A	1		N	1150	A	N	
1155	BANKONE-TEXAS	A	1		N	1155	A	N	
1160	A/R CPC	A	1		N	1160	A	N	
1170	A/R CFC	A	1		N	1170	A	N	
1175	A/R SOUTHWEST PCS	A	1		N	1175	A	N	
1180	A/R CTC	A	1		N	1180	A	N	
1185	A/R INDIAN NATIONS	A	1		N	1185	A	N	
1190	A/R CTSI	A	1		N	1190	A	N	
1195	A/R CLD	A	1		N	1195	A	N	
1200	INVENTORY	A	1		N	1200	A	N	
1300	PREPAID ASSETS	A	1		N	1300	A	N	
1350	OUSF OVERPAYMENT	A	1		N	1350	A	N	
1400	ALLOWANCE FOR DOUBTFUL AC	A	1		N	1400	A	N	
1500	DEPOSITS	A	1		N	1500	A	N	
2000	FIXED ASSETS	A	1		N	2000	A	N	
2010	LEASEHOLD IMPROVEMENTS	A	1		N	2010	A	N	
2011	LEASEHOLD IMPROVEMENT O/H	A	1		N	2011	A	N	
2012	VEHICLES	A	1		N	2012	A	N	
2020	COMPUTER EQUIPMENT	A	1		N	2020	A	N	
2025	SOFTWARE	A	1		N	2025	A	N	
2030	FURNITURE & FIXTURES	A	1		N	2030	A	N	
2040	SIGNS	A	1		N	2040	A	N	
2050	EQUIPMENT	A	1		N	2050	A	N	
2060	INSTALLATION FEES	A	1		N	2060	A	N	
2061	BROKER FEES	A	1		N	2061	A	N	
2070	FINOVA CLOSING FEES	A	1		N	2070	A	N	
2100	ACCUMULATED DEPRECIATION	A	1		N	2100	A	N	
2110	ACCUM DEPR LEASEHOLD IMPR	A	1		N	2110	A	N	
2120	ACCUM DEPR COMPUTER EQUI	A	1		N	2120	A	N	
2130	ACCUM DEPR FURNITURE & FIX	A	1		N	2130	A	N	
2140	ACCUM DEPR SIGNS	A	1		N	2140	A	N	
2150	ACCUM DEPR EQUIP	A	1		N	2150	A	N	
2800	OTHER NONCURRENT ASSETS	A	1		N	2800	A	N	
2810	RENT DEPOSITS	A	1		N	2810	A	N	

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2820	UTILITY DEPOSITS	A	1		N	2820	A	N	
2830	PLANNING	A	1		N	2830	A	N	
2840	CAPITALIZED CLOSING COSTS	A	1		N	2840	A	N	
2850	CLOSING COSTS	A	1		N	2850	A	N	
2860	Acquisitions Cost - Sure Smoke	A	1		N	2860	A	N	
3100	AP - Pre Petition	L	2		N	3100	A	N	
3101	A/P-GJ ENTRIES	L	2		N	3101	A	N	
3102	AP - Post Petition	L	2		N	3102	A	N	
3103	AP - Additional Pre Petition	L	2		N	3103	A	N	
3150	ACCRUED PAYABLES	L	2		N	3150	A	N	
3200	ACCOUNTS PAYABLE-INTERCO	L	2		N	3200	A	N	
3250	CUSTOMER DEPOSITS	L	2		N	3250	A	N	
3300	A/P-FONSI	L	2		N	3300	A	N	
3301	A/P - CTI	L	2		N	3301	A	N	
3302	A/P - CTC	L	2		N	3302	A	N	
3303	A/P CHC	L	2		N	3303	A	N	
3304	A/P CPC	L	2		N	3304	A	N	
3305	A/P - CFC	L	2		N	3305	A	N	
3306	A/P - CTP	L	2		N	3306	A	N	
3307	A/P CLD	L	2		N	3307	A	N	
3308	A/P TDS	L	2		N	3308	A	N	
3309	A/P CTSI	L	2		N	3309	A	N	
3310	A/P INDIAN NATIONS	L	2		N	3310	A	N	
3311	A/P OK5	L	2		N	3311	A	N	
3312	A/P SWPCS	L	2		N	3312	A	N	
3400	NOTES PAYABLE	L	2		N	3400	A	N	
3410	NOTES PAYABLE - DIP	L	2		N	3410	A	N	
3450	INTEREST PAYABLE	L	2		N	3450	A	N	
3500	SALES TAX PAYABLE	L	2		N	3500	A	N	
3600	FEDERAL EXCISE TAX PAYABLE	L	2		N	3600	A	N	
3610	DEF FED INCOME TAX	L	2		N	3610	A	N	
3611	DEF STATE INCOME TAX	L	2		N	3611	A	N	
3620	DEF FED INCOME TAX CURRENT	L	2		N	3620	A	N	
3621	DEF STATE INCOME TAX CURRE	L	2		N	3621	A	N	
3650	911 FEE PAYABLE	L	2		N	3650	A	N	
3651	INDIANA SALES TAX PAYABLE	L	2		N	3651	A	N	
3700	OTHER TAXES PAYABLE	L	2		N	3700	A	N	
3701	FEDERAL W/H PAYABLE	L	2		N	3701	A	N	
3702	FICA-SS W/H PAYABLE	L	2		N	3702	A	N	
3703	FICA-MC W/H PAYABLE	L	2		N	3703	A	N	
3704	FUTA PAYABLE	L	2		N	3704	A	N	
3705	OKLAHOMA W/H PAYABLE	L	2		N	3705	A	N	
3706	OK SUTA TAXES PAYABLE	L	2		N	3706	A	N	
3707	MICHIGAN W/H PAYABLE	L	2		N	3707	A	N	
3708	401K W/H	L	2		N	3708	A	N	
3710	TEXAS SUTA PAYABLE	L	2		N	3710	A	N	
3711	FICA SS EMPLOYER LIABILITY	L	2		N	3711	A	N	
3712	MEDICARE EMPLOYER LIABILITY	L	2		N	3712	A	N	
3713	PAYABLE- MICHIGAN SUTA	L	2		N	3713	A	N	
3715	KANSAS W/H PAYABLE	L	2		N	3715	A	N	
3716	PAYABLE-DETROIT RESIDENT W	L	2		N	3716	A	N	
3717	PAYABLE-DETROIT NONRESIDE	L	2		N	3717	A	N	
3718	FLINT LOCAL RESIDENT TAX PA	L	2		N	3718	A	N	

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3719	FLINT LOCAL NONRESIDENT TA	L	2		N	3719	A	N	
3725	TEXAS W/H PAYABLE	L	2		N	3725	A	N	
3726	ILLINOIS TAXES PAYABLE	L	2		N	3726	A	N	
3727	FLORIDA INC TAXES PAYABLE	L	2		N	3727	A	N	
3728	ARKANSAS INC TAXES PAYABLE	L	2		N	3728	A	N	
3729	MISSOURI TAX PAYABLE	L	2		N	3729	A	N	
3730	INSURANCE W/H	L	2		N	3730	A	N	
3731	GARNISHMENT W/H	L	2		N	3731	A	N	
3732	ARKANSAS SUTA PAYABLE	L	2		N	3732	A	N	
3733	MISSOURI SUTA PAYABLE	L	2		N	3733	A	N	
3734	FLORIDA SUTA PAYABLE	L	2		N	3734	A	N	
3735	KANSAS SUTA PAYABLE	L	2		N	3735	A	N	
3736	ILLINOIS SUTA PAYABLE	L	2		N	3736	A	N	
3737	KANSAS CITY LOCAL TAX PAYA	L	2		N	3737	A	N	
3738	LANSING LOCAL TAX PAYABLE	L	2		N	3738	A	N	
3739	GRAND RAPIDS LOCAL NONRES	L	2		N	3739	A	N	
3740	INDIANA W/H PAYABLE	L	2		N	3740	A	N	
3741	INDIANA SUTA PAYABLE	L	2		N	3741	A	N	
3742	MARION IN LOCAL W/H PAYABLE	L	2		N	3742	A	N	
3743	PONTIAC LOCAL RES PAYABLE	L	2		N	3743	A	N	
3744	PONTIAC LOCAL NONRES PAYA	L	2		N	3744	A	N	
3745	HIGHLAND PARK LOC RES PAYB	L	2		N	3745	A	N	
3746	BOONE IN LOCAL RES PAYABLE	L	2		N	3746	A	N	
3747	HAMTRAMK LOCAL RES PAYABL	L	2		N	3747	A	N	
3748	SAGINAW LOCAL RES PAYABLE	L	2		N	3748	A	N	
3749	CITY-CHICAGO PAYABLE	L	2		N	3749	A	N	
3750	JOHNSON IN LOC RES PAYABLE	L	2		N	3750	A	N	
3751	HENRY IN LOC RES PAYABLE	L	2		N	3751	A	N	
3752	CONTRA-EIC PAYMENT	L	2		N	3752	A	N	
3753	LANSING NONSRES LOC PAYAB	L	2		N	3753	A	N	
3754	ST. LOUIS MO LOCAL PAYABLE	L	2		N	3754	A	N	
3755	ST LOUIS MO EMPLOYER PAYAB	L	2		N	3755	A	N	
3756	Hendricks, IN Res. Loc.Payable	L	2		N	3756	A	N	
3800	ACCRUED ILEC FEES	L	2		N	3800	A	N	
3805	ACCRUED ILEC DISPUTES	L	2		N	3805	A	N	
3810	CORPORATION COMMISSION	L	2		N	3810	A	N	
3830	STATE USF	L	2		N	3830	A	N	
3850	FEDERAL USF	L	2		N	3850	A	N	
3900	UNEARNED RECURRING REVEN	L	2		N	3900	A	N	
3950	LONG TERM DEBT-RFC	L	2		N	3950	A	N	
4000	COMMON STOCK	L	2		N	4000	A	N	
4100	PFD STOCK OUTSTANDING & SU	L	2		N	4100	A	N	
4110	ACCRUED DIVIDENDS	L	2		N	4110	A	N	
4120	PFD STOCK SUBSCRIPTION REC	L	2		N	4120	A	N	
4200	SERIES A PREFERRED STOCK	L	2		N	4200	A	N	
4250	WARRANTS OUTSTANDING	L	2		N	4250	A	N	
4300	COMMON STOCK SUBSCRIPTIO	L	2		N	4300	A	N	
4500	ADDITIONAL PAID IN CAPITAL	L	2		N	4500	A	N	
4800	RETAINED EARNINGS	L	2		N	4800	A	N	
4900	NET INCOME (LOSS)	L	2		N	4900	A	N	
5009	SUBSCRIBER LINE CHARGE	I	3		N	5009	A	N	
5010	GUARANTEED SERVICE	I	3		N	5010	A	N	
5011	OPTIONAL SERVICES REVENUE	I	3		N	5011	A	N	

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5012	PAGING/VOICE MAIL REVENUE	I	3		N	5012	A	N	
5013	ENHANCED SERVICE REVENUE	I	3		N	5013	A	N	
5014	PREPAID LD CARD REVENUE	I	3		N	5014	A	N	
5015	PREPAID CELL CARD REVENUE	I	3		N	5015	A	N	
5016	SVC INSTALLATION REVENUE	I	3		N	5016	A	N	
5017	ENHANCED SVC INSTALL	I	3		N	5017	A	N	
5018	PAGING/VOICE MAIL INSTALL	I	3		N	5018	A	N	
5019	LOCAL USAGE	I	3		N	5019	A	N	
5020	REFUNDS	I	3		N	5020	A	N	
5021	SERVICE ORDER REV	I	3		N	5021	A	N	
5022	WIRE MAINTENANCE REV	I	3		N	5022	A	N	
5023	INTERNET SERVICE	I	3		N	5023	A	N	
5024	INTERNET INSTALL REVENUE	I	3		N	5024	A	N	
5025	PREPAID LONG DISTANCE	I	3		N	5025	A	N	
5026	PARTIAL PAYMENT FEES	I	3		N	5026	A	N	
5027	PREPAID LONG DISTANCE INTE	I	3		N	5027	A	N	
5028	DIRECTORY ASSISTANCE REVE	I	3		N	5028	A	N	
5030	LOCATION MOVE REVENUE	I	3		N	5030	A	N	
5031	PHONE NUMBER CHANGE REV	I	3		N	5031	A	N	
5034	PREPAID LD CARDS INTERSTAT	I	3		N	5034	A	N	
5035	PREPAID CELL CARDS INTERST	I	3		N	5035	A	N	
5100	TELEPHONE EQUIPMENT SALES	I	3		N	5100	A	N	
5105	PAGER EQUIPMENT SALES	I	3		N	5105	A	N	
5106	CELL PHONE EQUIPMENT SALE	I	3		N	5106	A	N	
5107	CELL PHONE ACTIVATION REV	I	3		N	5107	A	N	
5120	OVER (SHORT)	I	3		N	5120	A	N	
5190	LATE FEES REVENUE	I	3		N	5190	A	N	
5200	OTHER REVENUE	I	3		N	5200	A	N	
5210	INTEREST REVENUE	I	3		N	5210	A	N	
6010	COST OF SALES-GUARANTEED	E	4		N	6010	A	N	
6011	COST OF SALES-OPTIONAL SVC	E	4		N	6011	A	N	
6012	COST OF SALES-PAGING/VOICE	E	4		N	6012	A	N	
6013	COST OF SALES-VOICE MAIL	E	4		N	6013	A	N	
6014	COST OF SALES-PREPD LD CAR	E	4		N	6014	A	N	
6015	COST OF SALES-PREPD CELL C	E	4		N	6015	A	N	
6016	COST OF SALES-ENHANCED SV	E	4		N	6016	A	N	
6017	SVC INSTALL COSTS	E	4		N	6017	A	N	
6018	ENHANCED SVC INSTALL COSTS	E	4		N	6018	A	N	
6019	COST OF SALES PREPAID LD	E	4		N	6019	A	N	
6020	COST OF LOCATION MOVES	E	4		N	6020	A	N	
6021	MAINTENANCE/WORKORDER CO	E	4		N	6021	A	N	
6022	COST OF SALES NUMBER CHAN	E	4		N	6022	A	N	
6100	TELEPHONE EQUIPMENT COSTS	E	4		N	6100	A	N	
6105	PAGER EQUIPMENT COSTS	E	4		N	6105	A	N	
6106	CELL PHONE EQUIPMENT COST	E	4		N	6106	A	N	
6107	CELL PHONE BATTERY COST	E	4		N	6107	A	N	
6150	COST OF SALES INVENTORY VA	E	4		N	6150	A	N	
6200	OTHER COST OF SALES	E	4		N	6200	A	N	
6250	SALES TAXES	E	4		N	6250	A	N	
7000	DAMAGED/ OBSOLETE INVENTO	E	4		N	7000	A	N	
7100	SALARIES	E	4		N	7100	A	N	
7101	OVERTIME	E	4		N	7101	A	N	
7102	COMMISSIONS	E	4		N	7102	A	N	

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7103	AUTO ALLOWANCE	E	4		N	7103	A	N	
7104	SALARIES-PERSONAL LEAVE	E	4		N	7104	A	N	
7105	SALARIES-VACATION LEAVE	E	4		N	7105	A	N	
7106	SALARIES-HOLIDAY PAY	E	4		N	7106	A	N	
7107	SALARIES-SEVERENCE PAY	E	4		N	7107	A	N	
7150	AGENT COMMISSIONS LD CARD	E	4		N	7150	A	N	
7155	AGENT COMMISSIONS NEW LIN	E	4		N	7155	A	N	
7160	AGENT COMMISSIONS COLLECT	E	4		N	7160	A	N	
7165	AGENTS COMMISSIONS OTHER	E	4		N	7165	A	N	
7200	EMPLOYEE BENEFITS	E	4		N	7200	A	N	
7210	BONUSES	E	4		N	7210	A	N	
7240	PAYROLL FEES	E	4		N	7240	A	N	
7241	401K EXPENSE	E	4		N	7241	A	N	
7250	ESOP EXPENSE	E	4		N	7250	A	N	
7300	PAYROLL TAXES-FICA/SS	E	4		N	7300	A	N	
7301	PAYROLL TAXES-FICA/MC	E	4		N	7301	A	N	
7302	PAYROLL TAXES-FUTA	E	4		N	7302	A	N	
7303	PAYROLL TAXES-OK SUTA	E	4		N	7303	A	N	
7304	PAYROLL TAXES TX SUTA	E	4		N	7304	A	N	
7305	PAYROLL TAXES-MI SUTA	E	4		N	7305	A	N	
7306	PAYROLL TAXES-FL SUTA	E	4		N	7306	A	N	
7307	PAYROLL TAXES-AR SUTA	E	4		N	7307	A	N	
7308	PAYROLL TAXES-IL SUTA	E	4		N	7308	A	N	
7309	PAYROLL TAXES-KS SUTA	E	4		N	7309	A	N	
7310	PAYROLL TAXES-MO SUTA	E	4		N	7310	A	N	
7311	PAYROLL TAXES-IN SUTA	E	4		N	7311	A	N	
7312	PAYROLL TAXES-CITY-CHICAGO	E	4		N	7312	A	N	
7313	PAYROLL TAXES-ST LOUIS MO	E	4		N	7313	A	N	
7400	DEPRECIATION EXPENSE	E	4		N	7400	A	N	
7410	AMORTIZATION EXP	E	4		N	7410	A	N	
7420	BAD DEBT EXPENSE	E	4		N	7420	A	N	
7450	REPAIR & MAINTENANCE	E	4		N	7450	A	N	
7460	SECURITY SYSTEM EXPENSE	E	4		N	7460	A	N	
7470	PEST CONTROL EXP	E	4		N	7470	A	N	
7500	OFFICE SUPPLIES	E	4		N	7500	A	N	
7510	SIGNAGE	E	4		N	7510	A	N	
7520	POSTAGE	E	4		N	7520	A	N	
7530	CONTRACT LABOR	E	4		N	7530	A	N	
7535	TEMPORARY EMPLOYMENT	E	4		N	7535	A	N	
7540	FREIGHT	E	4		N	7540	A	N	
7550	PRINTING	E	4		N	7550	A	N	
7560	REFERRAL EXPENSE	E	4		N	7560	A	N	
7570	BILLING EXPENSE	E	4		N	7570	A	N	
7580	COPIES	E	4		N	7580	A	N	
7600	ADVERTISING EXPENSE	E	4		N	7600	A	N	
7630	CONTRIBUTIONS	E	4		N	7630	A	N	
7640	RELOCATION EXP	E	4		N	7640	A	N	
7645	OUSF PAYMENTS	E	4		N	7645	A	N	
7650	LICENSES/FEES	E	4		N	7650	A	N	
7655	DUES/SUBSCRIPTIONS	E	4		N	7655	A	N	
7660	TRAVEL/HOTEL EXPENSE	E	4		N	7660	A	N	
7665	T&E BUSINESS MEALS 50%	E	4		N	7665	A	N	
7670	SEMINAR & EDUCATIONAL	E	4		N	7670	A	N	

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7675	MOTELS & LODGING	E	4		N	7675	I	N	
7680	TRAINING EXPENSE	E	4		N	7680	I	N	
7700	RENT EXPENSE	E	4		N	7700	A	N	
7701	BROKER FEES	E	4		N	7701	A	N	
7710	RENT - EQUIP	E	4		N	7710	A	N	
7750	UTILITIES EXPENSE	E	4		N	7750	A	N	
7760	TELEPHONE EXPENSE	E	4		N	7760	A	N	
7770	VEHICLE EXPENSE	E	4		N	7770	A	N	
7780	CREDIT VERIFICATION	E	4		N	7780	A	N	
7790	THEFT/LOSS	E	4		N	7790	A	N	
7800	AGENTS COMMISSION	E	4		N	7800	A	N	
7850	PAGING EXPENSE EMPLOYEES	E	4		N	7850	A	N	
7860	INTERNET EXPENSE EMPLOYEE	E	4		N	7860	A	N	
7870	AMORT OF ORG ISSUE DISCOUN	E	4		N	7870	A	N	
7880	DIVIDENDS ACCRUED	E	4		N	7880	A	N	
7900	LEGAL EXPENSE	E	4		N	7900	A	N	
7910	ACCOUNTING SERVICES	E	4		N	7910	A	N	
7930	EMPLOYMENT COSTS	E	4		N	7930	A	N	
7940	BUSINESS PLANNING COSTS	E	4		N	7940	A	N	
7950	CONSULTING FEES	E	4		N	7950	A	N	
7955	COMPUTER SERVICES -TDS	E	4		N	7955	A	N	
7960	MISCELLANEOUS EXPENSE	E	4		N	7960	A	N	
7970	MISCELLANEOUS EQUIP COST	E	4		N	7970	A	N	
7975	INSURANCE EXPENSE	E	4		N	7975	A	N	
7980	CORPORATE OVERHEAD ALLOC	E	4		N	7980	A	N	
7985	OTHER TAXES & FEES	E	4		N	7985	A	N	
7986	PENALTIES	E	4		N	7986	A	N	
7987	INTEREST EXPENSE	E	4		N	7987	A	N	
7990	BANK FEES	E	4		N	7990	A	N	
7995	MERGER and ACQUISITION	E	4		N	7995	A	N	
7996	REORGANIZATION	E	4		N	7996	A	N	
8000	FEDERAL INCOME TAXES	E	4		N	8000	A	N	
8100	STATE INCOME TAXES	E	4		N	8100	A	N	
8200	PROPERTY TAXES	E	4		N	8200	A	N	
8300	TX & KS CLOSING COSTS	E	4		N	8300	A	N	

Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority

1. Will customers have the ability to sign up with any long distance company they choose?

Applicant's service offering blocks access to long distance services.

2. Will customers have the ability to use dial around long distance companies? Yes.
3. Does the applicant have interexchange authority in Illinois? If yes, please provide the docket number. Concurrent with this request for authority to provide local exchange service as a facilities-based provider, Applicant is requesting authority to provide interexchange service.
4. Will customers have access to the Illinois Relay Service? Yes.
5. Will customers be able to make 1-800 calls for free? Yes.
6. Will the Company offer operator services? No.
7. Please describe how applicant plans to collect the monthly fee to be paid in advance.

Customers may order Applicants service at one of its local offices where the service fee is collected prior to activation of the service.

8. Will customers' monthly bills show a breakdown of services, features, surcharges, taxes, etc.? Yes.
9. Will customers pay an installation fee? If yes, will payment arrangements be offered for the installation fee?

Yes, customers will be charged an install fee, however, the installation fee may be paid out over a four (4) month period.

10. Will telephone service be in the Company's name or the customer's name. If in the Company's name how will information appear in data bases, such as 9-1-1, directory assistance, etc.?

Telephone Service will be in the customer's name.

11. Will applicant offer prepaid service as a monthly service or as a usage service?

Sure-Tel, Inc. will offer both a monthly service as well as a usage service.

12. Will applicant provide a warning when the remaining value of service is about to cease?
Yes. Sure-Tel attempts to contact the customer by telephone prior to the expiration of the customer's service time. Sure-Tel also sends a disconnection notice to the customer pursuant to Illinois Commerce Commission's rules and regulations when the customer's prepaid service term has expired.
13. Is the customer given more than one notice of the remaining value of service? Yes, see response to question No. 12 above.
14. How much advance notice is given to the customer of the remaining value of service? The Company gives advance notice according to the Illinois Commerce Commission rules and regulations the Company's tariff.
15. If the customer is in the middle of a call will they be disconnected when the remaining value of service has expired? No.
16. Has the customer been made aware of potentially being disconnected during a call when the remaining value of service expires? N/A
17. When does the timing of a call start? When the called party picks up.
18. If the person called does not answer, is any time deducted from the customer's account? No.
19. Will there be any other instances in which the Company would disconnect a customer, other than running out of prepaid time? No.
20. When a customer runs out of time is their phone immediately disconnected or on suspension? (Will they still be able to receive calls?) No.
21. Are applicant's services available to TTY callers? Yes.
21. How will the applicant handle a complaint from a customer who disputes the amount of time used or remaining?

Applicant will handle complaints regarding time used using the same channels and processes that it uses for other payment and/or billing related complaints.

22. The Public Utilities Act requires a local calling area that has no time or duration charges. How will the Company define each customer's untimed local calling area?

Applicant will match the untimed local calling areas as those offered by underlying carriers Ameritech and Verizon, as appropriate.